Route Descriptions:

Rockland Plaza — Parking is located on Westbound Route 59, the closest spaces to Rt. 59, adjacent to the Nanuet Diner, between Barnes & Noble and The Cigar Store.

AM – Wall Street Direct = Includes stops along 9th Ave., 26th Ave., 5th Ave., Broadway (23rd, 14th, Waverly, Houston, Lispenord, Worth, Chambers, Funen, Thomas).

PM – Wall Street Direct = Includes stops along Trinity, Church, 5th Ave., 23rd St., and 10th Ave.

AM – Midtown Express = Includes stops along 40th St., 6th Ave. (41st St., 44th St., 51st St., 56th St.), 5th Ave. (55th St., 51st St., 48th St., 40th St., 34th St., 33rd St., 30th St., 26th St., 22nd St., 14th St., 10th St., 7th Ave., 5th Ave.), then on to Wall St. 5th Ave., 42nd St. and 5th Ave., 23rd St. and 5th Ave., 4th Ave. and 5th Ave., 3rd Ave. and 5th Ave., 2nd Ave. and 5th Ave., 1st Ave. and 5th Ave., 14th St., 26th St., 23rd St., 20th St., 17th St., 14th St., 10th St., 7th St., 6th St., 5th St., 4th St., 3rd St., 2nd St., 1st St.

PM – Midtown Express = Starts at 56th St. and 5th Ave. and includes stops along 5th Ave., 42nd and 41st Streets.

D – On Demand Drop Off
Ticket Refunds

- Commutation Tickets
  Except in the case of job loss, cash refunds will no longer be allowed on commutation tickets. In the event of illness, business travel or vacation, unused tickets may be returned for credit toward the purchase of additional commuter tickets by using the commutation credit voucher. A letter stating the reason for returning tickets with the actual tickets must be mailed within fifteen (15) days after the last date of possible use to:

  Refund Department / ShortLine
  66 Tetz Road
  Chester, NY 10918

  A personal voucher will be issued and mailed. Only one credit voucher may be redeemed at one time against the purchase of another commuter book of tickets.

- Commuter Ticket Policy
  10 Trips (Good for 20 days): No Credit, No Refund
  40 Trips (Good for 40 days): Up to 10 tickets may be returned for credit or refund (if turned in 15 days after last date valid)
  One Way (Good for 30 days): Refundable up to 90 days after last date of possible use
  Round Trip (Good for 120 days): Refundable up to 90 days after last date of possible use
  A 10% Service Charge will be deducted on all refunds.

Customers with Disabilities

ShortLine/Coach USA is committed to providing accessible transportation service to customers with special requirements and does not discriminate on the basis of disability. We welcome all customers on ShortLine/Coach USA and can provide assistance to those with walking difficulties, those who normally use wheelchairs or scooters, and customers with service animals and breathing aids, among others.

Additional Information

Whenever one of our buses makes an intermediate or rest stop, a customer with a disability is permitted to leave and return to the bus in the same manner as any other customer.

If you are a disabled customer traveling on a bus without a handicap accessible restroom making an express run of three hours or more without a rest stop, and you are unable to use the inaccessible restroom, you may request an unscheduled rest stop.

Non-Discrimination Policy

Hudson Transit Lines, Inc. is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that they have, individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color or national origin, may file a complaint in writing to Hudson Transit Lines, Inc. To file a complaint, or for more information on Hudson Transit Lines, Inc.’s obligations under Title VI write to: 66 Tetz Road, Chester, NY 10918 or visit www.shortlinebus.com.

HOLIDAYS

There will be no service on the days the following holidays are celebrated: Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day, and New Year’s Day. All other holidays subject to change.

Buy Your Tickets Online and SAVE!

go to www.shortlinebus.com

Commuter tickets will be mailed to your home

Sign up for E-mail service alerts at www.shortlinebus.com

For customer service and information, call 800-631-8405 ext. 1332

Coach USA
4 Leisure Lane, Mahwah, NJ

Ticket Refunds

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