Customers with Disabilities
ShortLine/Cash USA is committed to providing accessible transportation service to customers with special requirements and does not discriminate on the basis of disability. We welcome all customers on ShortLine/Cash USA and can provide assistance to those with walking difficulties, those who normally use wheelchairs or scooters, and customers with service animals and breathing aids, among others.

Additional Information
Whenever one of our OWL makes an intermediate or non-stop, a customer with a disability is permitted to leave and return to the bus in the same manner as any other customer.

If you are a disabled customer traveling on a bus without a handrail accessible restroom making an express run of three hours or more without a rest stop, and you are unable to use the inaccessi- ble restroom, you may request an unexplained restroom stop.

Non-Discrimination Policy
Hudson Transit Lines, Inc. is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin or any other basis prohibited by Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that he or she, individually or as a member of any specific class of persons, is subjected to discrimination on the basis of race, color, or national origin, may file a complaint in writing to Hudson Transit Lines, Inc. To file a complaint, or for more information on Hudson Transit Lines, Inc.'s obligations under Title VI, write to 60 Tritt Road, Chestertown, NY 10918 or visit www.nydgovbus.com.