



Fare Policy and Ticket Refunds

Except in the case of job loss, cash refunds will no longer be allowed on commutation tickets. In the event of illness, business travel or vacation, unused tickets may be returned for credit toward the purchase of additional commuter tickets by using the commutation credit voucher. A letter stating the reason for returning tickets with the actual tickets must be mailed within fifteen (15) days after the last date of possible use to ShortLine, 66 Tetz Road, Chester, NY 10918, to Attention: REFUND DEPT. A personal voucher will be issued and mailed. Only one credit voucher may be redeemed at one time against the purchase of another commuter book of tickets.

Commuter Ticket Policy

Trips	Good For	Policy
10 Trips	20 days	No Credit, No Refund
40 Trips	40 days	Up to 10 tickets may be returned for credit or refund (if turned in 15 days after last date valid)
50 Trips	90 days	May Be Shared, No Credit, No Refund, Not for Resale
One Way	30 days	Refundable up to 90 days after last date of possible use
Round Trip	120 days	Refundable up to 90 days after last date of possible use

A 10% Service Charge will be deducted on all refunds.

Non-Discrimination Policy

Hudson Transit Lines, Inc. is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that they have, individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color or national origin, may file a complaint in writing to Hudson Transit Lines, Inc. To file a complaint, or for more information on Hudson Transit Lines, Inc.'s obligations under Title VI write to: 66 Tetz Road, Chester, NY 10918 or visit www.shortlinebus.com.

Sign up for E-mail service alerts at

www.shortlinebus.com



Tickets for this service will be accepted on ShortLine buses from Port Authority Bus Terminal after 9 p.m. Monday-Friday and all day Saturday and Sunday

Customers with Disabilities

ShortLine/Coach USA is committed to providing accessible transportation service to customers with special requirements and does not discriminate on the basis of disability. We welcome all customers on ShortLine/Coach USA and can provide assistance to those with walking difficulties, those who normally use wheelchairs or scooters, and customers with service animals and breathing aids, among others.

Additional Information

Whenever one of our buses makes an intermediate or rest stop, a customer with a disability is permitted to leave and return to the bus in the same manner as any other customer.

If you are a disabled customer traveling on a bus without a handicap accessible restroom making an express run of three hours or more without a rest stop, and you are unable to use the inaccessible restroom, you may request an unscheduled rest stop.



**MAHWAH • OAKLAND
NEW YORK CITY**



Serving:

- Mahwah
- Oakland
- Franklin Lakes
- Wyckoff



Coach USA®

NORTHERN DISTRICT

800-631-8405

www.shortlinebus.com

FROM: Mahwah • Oakland • Franklin Lakes • Wyckoff TO: New York City P.A.B.T.

Run #	260	270	272	274	276	278	280	282	284	286	288	290	292	294	296	298
MAHWAH																
Ramapo College	----	5:34a	5:44a	5:54a	6:04a	6:14a	----	6:24a	----	6:34a	----	6:44a	6:54a	7:16a	7:47a	8:22a
Rt 202 & Darlington Ave	----	5:35a	5:45a	5:55a	6:05a	6:15a	----	6:25a	----	6:35a	----	6:45a	6:55a	7:17a	7:48a	8:23a
OAKLAND																
Franklin Ave & Rt 202	----	5:45a	5:55a	6:05a	6:15a	6:25a	----	6:35a	----	6:45a	----	6:55a	7:05a	7:27a	7:58a	8:33a
Yawpo Rd & Raritan Rd P&R	5:37a	5:47a	5:57a	6:07a	6:17a	6:27a	----	6:37a	----	6:47a	6:52a	6:57a	7:07a	7:29a	8:00a	8:35a
FRANKLIN LAKES																
NEW! Parsons Pond Rd P&R	5:49a	5:59a	6:09a	6:19a	6:29a	6:39a	----	6:49a	6:52a	6:59a	----	7:09a	7:19a	7:41a	8:12a	8:47a
WYCKOFF																
Wyckoff Ave & Franklin Ave	----	6:09a	6:19a	6:29a	6:39a	6:49a	----	6:59a	----	7:09a	----	7:19a	7:29a	7:51a	8:22a	8:57a
Russel Ave & Wyckoff Ave P&R	6:01a	6:11a	6:21a	6:31a	6:41a	6:51a	6:55a	7:01a	7:04a	7:11a	----	7:21a	7:31a	7:53a	8:24a	8:59a
Grandview Ave & Wyckoff Ave	----	6:15a	6:25a	6:35a	6:45a	6:55a	----	7:05a	----	7:15a	----	7:25a	7:35a	7:57a	8:28a	9:03a
PABT																
PABT	6:41a	6:58a	7:10a	7:20a	7:30a	7:40a	7:40a	7:50a	7:49a	8:00a	7:42a	8:10a	8:20a	8:42a	9:13a	9:48a
42nd St & Broadway	----	----	----	----	7:40a	7:50a	----	----	7:59a	----	----	----	----	----	----	----
42nd St & Fifth Avenue	----	----	----	----	7:45a	7:55a	----	----	8:04a	----	----	----	----	----	----	----
42nd St & 2nd Avenue	----	----	----	----	7:50a	8:00a	----	----	8:09a	----	----	----	----	----	----	----

FROM: New York City P.A.B.T. TO: Wyckoff • Franklin Lakes • Oakland • Mahwah

Run #	269	271	273	275	277	279	281	283	285	287	289	291	293	295	297	299
PABT – GATE 409																
PABT	2:00p	3:50p	4:35p	5:00p	5:10p	5:20p	5:30p	5:40p	5:50p	6:00p	6:15p	6:35p	7:00p	7:30p	8:15p	9:15p
WYCKOFF																
Grandview Ave & Wyckoff Ave	2:40p	4:30p	5:15p	5:45p	----	6:05p	6:15p	----	6:35p	6:45p	7:00p	7:20p	7:45p	8:15p	9:00p	10:00p
Russel Ave & Wyckoff Ave P&R	2:44p	4:34p	5:19p	5:49p	5:50p	6:09p	6:19p	6:20p	6:39p	6:49p	7:04p	7:24p	7:49p	8:19p	9:04p	10:04p
Wyckoff Ave & Franklin Ave	2:46p	4:36p	5:21p	5:51p	----	6:11p	6:21p	----	6:41p	6:51p	7:06p	7:26p	7:51p	8:21p	9:06p	10:06p
FRANKLIN LAKES																
Parsons Pond Rd P&R	2:56p	4:46p	5:31p	6:01p	----	6:23p	6:33p	----	6:53p	7:03p	7:18p	7:38p	8:03p	8:33p	9:18p	10:18p
OAKLAND																
Yawpo Rd & Raritan Rd P&R	3:08p	4:58p	5:43p	6:13p	6:00p	6:35p	6:45p	6:30p	7:05p	7:15p	7:30p	7:50p	8:15p	8:45p	9:30p	10:30p
Franklin Ave & Rt 202	3:10p	5:00p	5:45p	6:15p	----	6:37p	6:47p	----	7:07p	7:17p	7:32p	7:52p	8:17p	8:47p	9:32p	10:32p
MAHWAH																
Rt 202 & Darlington Ave	3:20p	5:10p	5:55p	6:25p	----	6:47p	6:57p	----	7:17p	7:27p	7:42p	8:02p	8:27p	8:57p	9:42p	10:42p
Ramapo College	3:21p	----	----	----	----	6:48p	6:58p	----	7:18p	7:28p	7:43p	8:03p	8:28p	8:58p	9:43p	10:43p

ADDITIONAL STOPS:

ALL local schedules may stop at the following locations for pick up or discharge. No additional stops between these listed will be made.

- On Route 202 – Halifax Rd, Chuckanut Dr/Patriots Way, Paunee Ave, Navajo Way.
- On Franklin Ave – Rutgers Dr, Cardinal Dr, Lakeside Blvd, Franklin Crossing, Connie Ave/Colonial Rd, Old Mill/Summit Ave, Blue Hill Tr, Haddon Pl/Lawlins Rd, Cresthaven Rd, Wishingwell Rd/Fairview Pl, Edward St.
- On Wyckoff Ave – Hartung Ave, Drury Ln, Snyder Rd/Atwood Pl, Heights Rd, Buckingham Rd.
- On Grandview Ave – Nancy Lane

NOTES:

- There will be no service on the following holidays: Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day. All other holidays subject to holiday change.
- No travel totally within the State of New Jersey.
- All outbound runs leaving NYC discharge passengers only.
- NJ law prohibits smoking on buses.

TICKET AGENTS:

SHORT LINE / COACH USA* 212-736-4700
 42nd St. & 8th Ave., New York, NY
 North Building, 2nd Floor
**Debit cards and transit checks welcome*

**PORT AUTHORITY
 BUS TERMINAL 212-564-8484**
 41st St. & 8th Ave., New York, NY
 Ticket Windows 11–15

**For customer service call:
 Coach USA
 66 Tetz Road, Chester, NY 10918
 800-631-8405, ext. 2647**

**For information call:
 800-631-8405, ext. 2630**

Subject to traffic, operation delays, and change without notice. Not responsible for baggage and personal property.