TICKET REPLACEMENT FORM (ONLINE)

This Refund Form is ONLY for Suburban Transit tickets (buses operating on Princeton - New Brunswick - East Brunswick - Monroe - Plainsboro - Hightstown - NYC routes).

FOR OFFICE USE

DATE:  ID:

FULL NAME:  

ADDRESS:  

CITY:  STATE:  

ZIP CODE:  PHONE #:  

Tickets To Be Refunded (Check appropriate box):

☐ 10-TRIP  ☐ 20-TRIP

Enter unused quantity of returned tickets  >>>

<table>
<thead>
<tr>
<th>TICKET TYPE</th>
<th>VALIDITY *</th>
<th>REFUNDABLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>HALF-FARE</td>
<td>VALID UNTIL USED</td>
<td>NO</td>
</tr>
<tr>
<td>ONE-WAY</td>
<td>VALID UNTIL USED</td>
<td>NO</td>
</tr>
<tr>
<td>ROUND-TRIP</td>
<td>VALID UNTIL USED</td>
<td>NO</td>
</tr>
<tr>
<td>MONTHLY PASS</td>
<td>CALENDAR MONTH</td>
<td>NO</td>
</tr>
<tr>
<td>10-TRIP</td>
<td>20 DAYS</td>
<td>YES</td>
</tr>
<tr>
<td>20-TRIP</td>
<td>40 DAYS</td>
<td>YES</td>
</tr>
</tbody>
</table>

* From the Date of Purchase

TICKETS REPLACEMENT GUIDELINES

>> Only 10-Trip & 20-Trip commuter tickets are eligible for Replacement.
>> No Replacement on Tickets Received/Postmarked past their Expiration Date.

Due to ongoing situation because of Corona Virus (COVID-19), no cash refunds will be issued on returned tickets until further notice. Only non-refundable replacement tickets will be issued once the customer contacts our Refund Department via email: suburban@coachusa.com with their Name & Phone number provided on the form.

If you are mailing your tickets, please send the original tickets to:

SUBURBAN TRANSIT CORP.
750 SOMERSET STREET
NEW BRUNSWICK, NJ 08901
ATTN: REFUNDS DEPT.
PH: (732) 249-1100 (Ext. 292 or 214)

suburban@coachusa.com

Form: RF-1 (SPL)-WEB
Revised: MAR 2020